* **Contact number of Bank:** (+99412) 492-00-80
* **Bank's Call Centre number:** (+99412) 986
* **Bank's fax number:** (+99412) 437-71-21
* **Post address:**AZ1008 Baku, Khatai Ave. 38
* **Email address:** [info@vtb.az](https://web.archive.org/web/20210417043153/mailto%3Ainfo%40vtb.az); [online@vtb.az](https://web.archive.org/web/20210417043153/mailto%3Aonline%40vtb.az)
* **Telephone number for handling customer complaints:** (+99412) 492-00-80 ( internal – 5130)
* **Internet resource for obtaining Customer Applications:** [www.vtb.az](https://web.archive.org/web/20210417043153/http%3A/www.vtb.az/)
* **SWIFT code of Bank:** VTBAAZ22